



COMPANY OVERVIEW

Acme Quotes provides a quoting and engineering service to individuals and companies in the interior design industry. Through a network of professionals, Acme Quotes provides top of the line engineering services to those that are quoting Crystal Cabinets.

Acme Quotes provides this service to assist dealers in providing accurate information to clients. The dealer is responsible to verify all items are included and all pricing is correct.

Through the quoting process, Acme Quotes may choose options that are not in the original product list. An explanation will be provided as to why a specific option was chosen and it is the dealer's responsibility to ensure that all quotes are accurate and will be acceptable for the client.

STEPS FOR SUBMITTING DOCUMENTATION TO ACME QUOTES

1. Go to www.acmequotes.com and complete the online form. Include any attachments when completing the online form (ex. floor plans, drawings, etc.).
2. Acme Quotes will send a confirmation of information received to the dealer within one (1) hour of the information being submitted.
3. Within 24 hours of receiving the information, Acme Quotes will send the dealer a quote for the information provided. The dealer will have 48 hours to review the quote and accept/deny the charge.
4. Once the quote is accepted by the dealer, Acme Quotes will complete the order and send a quote completion notification within two (2) business days. This will include instructions on how the dealer can retrieve the DRAFT order from Crystal Cabinet's Work Bench program.
 - a. **EXAMPLE TIMELINE:** If the documentation is submitted on Monday at 3pm, Acme Quotes will send a conformation of documentation no later than Tuesday at 3pm. If the dealer approves the quote on Tuesday at 4pm, a quote completion notification will be sent no later than Thursday at 4pm.

STEPS FOR SUBMITTING INFORMATION TO CRYSTAL CABINETS

1. Acme Quotes will complete the quote in Crystal Cabinet's Work Bench program. The quote will be in DRAFT mode. It is up to the dealer to ensure all components are accurate before submitting the order to Crystal Cabinets.
2. When submitting the order to Crystal Cabinets, make sure to include all relevant documentation, drawings, special requests, etc. Acme Quotes is not responsible for orders placed with Crystal Cabinets or errors that may occur.